



Dear members,

Welcome to Ameritas! Your new [dental plan](#) begins on **June 1, 2025**. Here are some tips to assist you with the transition:

Group Name: San Diego Roofers Trust

Dental Policy Number: 010-302197

Using your Ameritas dental coverage for the first time.

Please provide your new coverage information to your dentist on your first visit after June 1st.

Haven't received your ID card yet? No problem! You can simply provide your dentist with your name, social security number, and birthdate. The dentist will be able to locate you in our system to verify benefits.

ID Cards

Ameritas will mail you an ID Card. The card will arrive in a white, unmarked envelope. ID Cards can also be accessed through the member portal and our mobile app.

Web & Mobile Services*

Ameritas Member Portal: We recommend that you register on the [Ameritas Member Portal](#). From the portal you can view plan information, claims, print your ID Card, and [search for a dentist](#). See the "[Easily Manage Your Dental Benefits](#)" flyer for links and instructions.

Ameritas Benefits Mobile App: As a companion to our secure member portal, you can utilize the Ameritas Benefits App. Search for providers, view dental benefits & claims, and access ID cards. See the "[Download Our App](#)" flyer for instructions.

*Web and mobile services will be available to you starting June 1st.

Need Further Assistance?

Please don't hesitate to contact us! Our friendly team is ready to assist, and our fast answer times ensure that you will get help quickly.

Claims, benefits, and dental network questions:

800-487-5553

Monday - Thursday, 5 a.m. – 10 p.m. (PST)

Friday, 5 a.m. - 4:30 p.m. (PST)

www.Ameritas.com